



Medi-Cal Rx Pharmacy Providers Electronic Fund Transfer Set Up and Opt Out

Original Published October 12, 2020; Update Published October 11, 2021

The Department of Health Care Services (DHCS) continues to make significant progress and movement toward a full assumption of operations of all pharmacy services on January 1, 2022, to Medi-Cal Rx. To help facilitate a smooth and effective transition for Medi-Cal pharmacy providers, DHCS will be transferring previously established Electronic Fund Transfer (EFT) account information from the existing Medi-Cal fee-for-service (FFS) Fiscal Intermediary to Medi-Cal Rx. However, for those pharmacy providers that do not wish to have their EFT account information transferred over to Medi-Cal Rx for use after the January 1, 2022 assumption of operations, an option to 'Opt Out' is available.

Note: Pharmacy providers that submitted their opt out requests during the first and second opportunities in October 2020 and January 2021 need not opt out a third time.

EFT allows pharmacy providers the option of receiving Medi-Cal payments via direct deposit. Through EFT, pharmacy providers may have their payments electronically deposited into their bank accounts and eliminate the need for paper warrants. For those Medi-Cal pharmacy providers that have an established EFT account with the existing Medi-Cal FFS Fiscal Intermediary, as of October 11, 2021, no action is required if those Medi-Cal pharmacy providers do not Opt Out of the transfer. EFT account information for those providers will be used after assumption of operations for Medi-Cal Rx on January 1, 2022.

EFT account information submitted after the October 11, 2021, cutoff date will not be transferred to Medi-Cal Rx by the existing Medi-Cal FFS Fiscal Intermediary. Medi-Cal pharmacy providers that have their EFT account become effective after October 11, 2021, with the existing Medi-Cal FFS Fiscal Intermediary, will also need to provide their EFT account information to Medi-Cal Rx, per the instructions below.

EFT Account Transfer ‘Opt Out’ Instructions

Medi-Cal pharmacy providers that do not want their previously established EFT account information transferred from the existing Medi-Cal FFS Fiscal Intermediary to Medi-Cal Rx must provide their objection to the RxCarveOut@dhcs.ca.gov mailbox by close of business November 8, 2021, using the subject line of “Medi-Cal Rx EFT Opt Out”. The email must include:

- Pharmacy Name
- National Provider Identifier (NPI)
- Provider Owner Number
- Authorized Individual Name
- Phone Number for Authorized Individual

No further action is required. Completed submissions with the required information will be processed, and the corresponding EFT account information for that pharmacy will not be transferred to Medi-Cal Rx.

New or Modified EFT Account Set Up Instructions

Medi-Cal pharmacy providers now have the opportunity to provide new or modified EFT account information for use with Medi-Cal Rx, but in order to provide this information, the Medi-Cal pharmacy provider must have previously completed the Medi-Cal Rx secure web portal registration. For detailed registration and training instructions, providers may access the [Education and Outreach training and registration](#) page. Questions regarding the Medi-Cal Rx secure web portal registration may be directed to MediCalRxEducationOutreach@MagellanHealth.com. Please be advised that the registration process is not immediate. It includes a verification step using a personal identification number (PIN) letter sent via USPS, which must be completed in advance of logging into the Medi-Cal Rx secure web portal.

Registered users who wish to provide new or modified EFT account information to Medi-Cal Rx for use after Medi-Cal Rx assumption of operations may do so at the following link: <https://medi-calrx.dhcs.ca.gov/>.

Registered users should log in to the Provider Portal and select “Finance Portal” from the left side-bar menu to access the banking information page.

Please note that EFT information from the existing Medi-Cal FFS Fiscal Intermediary will not be viewable at this link. This link is to be used to insert new or replacement EFT information.

Questions regarding the Medi-Cal Rx EFT Set Up feature may be directed to: MediCalRxFinancePortalSupport@magellanhealth.com.