

Hemophilia Council of California
Advocacy & Policy Webinar

GHPP – How to Apply or Renew Your Application



*Moderated by:
Lynne Kinst,
HCC Executive Director*

HCC's 2020
Advocacy &
Policy
Webinar
Series



SANOBI GENZYME 

Welcome



- Our **Presenters**:
 - Terri Cowger Hill, Legislative Advocate
 - Lynne Kinst, Executive Director, HCC
 - Rigo Manzo, Patient & HCC Advocacy Committee Member
- What is **GHPP**?
 - State-funded program for patients with **genetic disorders**
 - i.e. bleeding disorders, sickle-cell, cystic fibrosis
 - Coordinates comprehensive care

Who is eligible for GHPP?



- Minimum age is **21 years old and older.**
- You must have an **“approved” genetic condition** (including Hemophilia, von Willebrand’s Disease, Sickle Cell, Cystic Fibrosis).
- Must be a resident of **California.**

What does GHPP cover?



- **Special Care Centers**
 - i.e. Hemophilia Treatment Centers
 - i.e. Sickle Cell Centers
- Hospital stay
- Outpatient Medical
- Pharmaceutical Services
 - Medications prescribed by your doctor
 - **Home infusion therapy**
- Surgeries
- Nutrition Products and Medical Foods
- Durable Medical Equipment
- Other Services
 - Home health services
 - Physical, occupational and speech therapy
 - Mental health services
 - Medical supplies

**Note – Each service has specific criteria for approval and must be medically necessary and appropriate to be approved.

Beneficiary Responsibilities



- Must meet eligibility requirements
- May be subject to **enrollment fees**
- Must update their enrollment annually
- Should **update their contact information** if it changes
- Should update their financial status if it changes
- Can also be enrolled in another type of health insurance coverage

A Patient Story



Rigo Manzo – Why is
GHPP so important?

How Do You Apply?



- GHPP application and referral forms are available on the **GHPP “How to Apply” page** at <https://www.dhcs.ca.gov/services/ghpp/Pages/Apply.aspx>
- You should **submit 2 months prior** to when you need the insurance to kick-in, but this will not always be possible, so complete all paperwork as soon as possible when requesting GHPP eligibility.
- Be sure to include both Part A and Part B (**and do not forget to initial all sections**). You also must include your most current tax return, a copy of your CA ID and proof of residency.
- New applicants must include medical reports which confirm an eligible medical condition. The list of conditions is on the GHPP website.
- Documents can be submitted via email, fax or mail (this information and the website information will be posted on our website). Email is the easiest to document and least likely to be lost. **Always keep a copy of what you submit and document when and how you submitted it.**

Accessing Services



- People with bleeding disorders, on GHPP, are strongly encouraged to use a Hemophilia Treatment Center to manage their care.
- You can find the nearest HTC by checking:
<https://dbdgateway.cdc.gov/HTCDirSearch.aspx>
- People with sickle cell, on GHPP, also have a network of care centers –
<https://www.scdfc.org/find-a-doctor>
- For other reference, you can check GHPP’s website for providers. You are not required to use these providers, but since they are familiar with GHPP it may be easier to access services:
<https://www.dhcs.ca.gov/services/ghpp/Pages/GHPPProviders.aspx>

How Do You Renew?

**RENEWAL
REMINDER**

- GHPP beneficiaries must **renew annually**.
- The process is similar to the original application.
- Typically the department will mail out renewal applications two months prior to expiration of eligibility. HCC recommends you mark your calendar and complete your renewal immediately at that two month mark to avoid delays and expiration of your eligibility.
- Application is the same and can be downloaded from the website - <https://www.dhcs.ca.gov/services/ghpp/Pages/Apply.aspx>
- **All the same documentation is required**, except the documentation of the genetic condition.

Common Causes for Enrollment or Renewal Delay



- Missing Photo ID.
- Missing verification of California residency.
- Missing verification of income (previous year's tax returns). **Keep in mind that if sources of income have changed since last year's taxes, that should be documented and included.**
- Pending Medical Eligibility.
- Incomplete application – for example, no designated specialty care center
- Also, double check you initialed and signed all the required places

Health Insurance Premium Reimbursement (HIPR)



- GHPP may **pay client's share of premiums for their employer-sponsored health insurance.**
- GHPP clients that qualify for HIPR include those with: Hemophilia, Cystic Fibrosis and Sickle Cell Disease.
- Clients who are ineligible for HIPR:
 - Clients who receive Medi-Cal
 - Clients who receive Medicare
 - Clients whose health insurance premium is 100% employer paid.
- HIPR **does not** cover co-payments or deductibles.

What to Watch for...



- **BIC Card** – we've been told all GHPP beneficiaries should have a benefit information card. Please be sure you keep this safe (as you would an insurance card) and carry it with you, as it may help you access services.
- **Don't depend on GHPP to send you your renewal information** – you should know your renewal date and mark your calendar to apply two months prior.
- **Providers may be unfamiliar with GHPP** and you may need to assist them with understanding your benefits.

Information for GHPP Providers



- Remember that any other health insurance is always primary
- Complete service authorization request (SAR)
- Send SAR inquiries to FaxGHPP@dhcs.ca.gov or call 800-541-5555
- Send Claims to:
CA MMIS Fiscal Intermediary
PO Box 526006
Sacramento, CA 95852-6006

Who can you call for help?



- Business Hours –
Monday – Friday 9 AM to 5 PM
- **Mailing Address:**
GHPP
311 S. Spring Street, Suite 800
Los Angeles, CA 90013
- For Eligibility/Application related inquiries: GHPPEligibility@dhcs.ca.gov
or 213-897-3574

Questions



Use **chat** or **unmute** (*6)
to ask your questions.

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Thank you for joining us!

A recording and slides will be available in a few weeks at

<http://www.hemophiliaca.org/programs/webinars/>

NEED HELP? Contact Lynne Kinst at (916) 572-7771 or lkinst@hemophiliaca.org